

Korenix Product Change Notification

Subject:

The SFP Fiber Link First feature of the JetNet Combo Port will be removed due to the interoperability issue with the SFP transceiver.

Affected Products:

1. Models: JetNet 6059G, JetNet 5010G, JetNet 4510, JetNet 4010, JetNet 3010G

Description:

The Fiber Link First feature can not work well with the SFP transceivers.

2. Models: JetNet 5428G series, JetNet 5018G, JetNet 5012G

Description:

The Fiber Link First can not work well with the SFP transceivers and cause communication issues with the SFP transceivers.

Change Description:

Current Problem Behavior of the SFP Fiber Link First Feature:

While both copper and fiber ports are linked at the same time, the fiber mode automatically has higher priority than copper port. However, if the SFP is plugged but not linked up, the copper port automatically has higher priority than the fiber port.

New Corrected Behavior after Removing SFP Fiber Link First Feature:

When the SFP transceiver is plugged into SFP lot, the combo mode is changed to Fiber mode directly.

Customer Notice:

In the current firmware, we suggest not to connect Copper and Fiber at the same time because the SFP interoperability issue may be occurred. Korenix will release the new firmware that removes SFP Fiber Link First feature.

Reason for the Change:

The suppliers of the SFP Transceivers formally informed of the IC design changes and the possible site effect on the JetNet switch's combo port design. Therefore, Korenix adjusts the firmware to adopt the IC design change from SFP and further secure the performance of JetNet switch's combo ports.

Delivery Milestone:

The Fiber Link Fist feature will be removed according to the below schedule plan after this Product Change Notification is issued.

Model Name	Firmware Version	Release Day
JetNet5428G	v1.2b	May. 23, 2011
JetNet5428G-2G-2FX	v1.2b	May. 23, 2011
JetNet5018G	v1.2b	Q3, 2011
JetNet5012G	v1.2b	Q3, 2011
JetNet5010G	v2.4b	Q3, 2011
JetNet4510	v2.4b	Q3, 2011
JetNet4010	v2.3d	Q3, 2011
JetNet6059G	v1.1	Jun. 17, 2011

Note:

Immediate response to this notification is not required.

For any questions regarding this PCN you may contact

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